

Klajd Koskija

End-User Junior Officer || MSc. Computer Engineering and Big Data
Tirana, Tirana, Albania



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Experience

Raiffeisen Bank Albania

End-User Junior Officer · October 2024 - Present (11 months)

- Procuring, maintaining, and administering computers and office equipment.
- Serving as administrator for various corporate software systems.
- Deploying and enforcing security policies and procedures.
- Providing support and resolving IT-related issues for colleagues.



Junior Network Engineer · May 2024 - September 2024 (5 months)

- Configure and install various network devices and services,
- Perform network maintenance and system upgrades,
- Monitor performance and ensure system availability and reliability,
- Provide Level 1st and 2nd level support and troubleshooting to resolve issues

Impact

Electronics Assistant Engineer · July 2023 - October 2023 (4 months)



- Installing and repairing electronic equipment,
- Aligning and calibrating cables and wiring,
- Monitoring and reporting on project progress.

Education

Medical University of Graz – Erasmus +

Traineeship Title: Artificial Intelligence Solution for Pediatric Fracture Diagnosis



Canadian Institute of Technology

Master of Science, Computer Engineering & IT | Computer Engineering and Big Data



Bachelor of Science, Computer Engineering & IT (2021 - 2024)

Thesis Title: Azure Machine Learning Driven Security Measures for Relational Databases

Knowledge

Jira, Microsoft O365, Microsoft Defender, Microsoft Intune, Windows Server, Bomgar, Cisco, Huawei, Zabbix, Fortinet, Zscaler, PuTTy, Python, T-SQL, Azure Data, Azure AI, Data Mining, Weka, RStudio, Git, GitHub, HTML CSS, Figma

Certification

CompTIA Data+ (DA0-001) (In Progress)

